

MINUTES OF 84th SLBC MEETING – NCT OF DELHI HELD ON 22.08.2016

The 84th SLBC Meeting-NCT of Delhi was held on 22.08.2016 at Hotel 'The Royal Plaza', 19, Ashoka Road, New Delhi. The following dignitaries graced the occasion:- Shri Himanshu Joshi, Executive Director, Oriental Bank of Commerce; Shri K. K. Saraf, Regional Director, Reserve Bank of India; Sh. Ashok K. Singh, Director (FI), DFS, MoF, Govt. of India; Sh. A.K. Dogra, Deputy Secretary, DFS, MoF, Govt. of India; Shri Anand Prakash, General Manager, Reserve Bank of India and Shri Pardeep Chauhan, General Manager, Oriental Bank of Commerce, Corporate Office, Gurgaon.

Besides, all Member Banks of SLBC-Delhi, LDMs, Senior Officials from Central Government and Govt. of NCT of Delhi participated in the meeting as per the list of participants attached.

At the outset, Shri K. K. Acharya, General Manager/ Convenor, SLBC NCT of Delhi welcomed dignitaries on the dais & all other participants. Shri K. K. Acharya welcomed Shri Himanshu Joshi, Executive Director, who has recently joined Oriental Bank of Commerce and heading the SLBC Meeting 1st time. He also welcomed Shri B. Shankar, General Manager, State Bank of India, on his attending the SLBC-meeting first time. Thereafter he requested Shri Himanshu Joshi E.D., Oriental Bank of Commerce to address the House.

Shri Himanshu Joshi, first of all, welcomed all the dignitaries & other participants and stated that in this meeting, we will review our performance of the 1st Quarter June 2016 of the Financial Year 2016-17 and will also discuss the future action plan to further improve the performance.

He congratulated all the members for successfully organizing "**State Level Financial Literacy Camp**" at 'Talkatora Stadium' on 22.06.2016 by SLBC-Delhi to promote awareness of Financial Inclusion Schemes of Govt. of India and thanked all for their full support and cooperation in organizing the function and making it a grand success.

He showed his satisfaction on 1st quarter achievement of 27.56% against the quarterly target of 20% of Annual Credit Plan 2016-17 and said that 1st quarter being lean season, achievement is good. He requested the Banks to continue this momentum of performance which should reflect in all other parameters of Banking, as well.

He also briefed the performance of the Banks under various other Business Parameters like Deposits, Advances, CD ratio, Priority Sector Advances, MSME Advances and Agriculture Advances etc.

On Pradhan Mantri Mudra Yojana, he desired that the progress should be accelerated as there is a lot of space under the scheme to cover more beneficiaries.

Under Direct Benefit Scheme (DBT), he stated that as per Government guidelines, target of 100% Aadhaar seeding under PMJDY & other Government Social Welfare Schemes, is to be achieved by September 2016, in NCT of Delhi. Still, there is a wide gap and Banks need to make more concentrated efforts to achieve the target of 100 % Aadhaar seeding by adopting common strategy formulated by the Government.

(Action: Banks/LDMs/Concerned Departments of Central & State Govt.)



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On PMJDY, he desired that percentage of Zero Balance accounts should come down below 20% before September 2016, which is presently 21.78%.

(Action: Banks/LDMs)

He expressed hope that this year also the Banks in NCT of Delhi will perform with same Zeal and Enthusiasm and not only achieve their targets but will surpass the same. Thereafter Sh. Joshi requested Sh. K.K.Saraf, Regional Director, Reserve Bank of India to address the house.

Sh. Saraf welcomed all the participants and expressed his pleasure for attending the SLBC meeting by Shri Himanshu Joshi. He further stated that during the last quarters SLBC-Delhi has shown improvement in many areas especially in the area of representation from the State Government and convenor bank and also hoped that this momentum should be maintained in all areas whether it is achievement of targets or the matter of level of representation in this forum. Thereafter he requested Sh. Ashok K. Singh, Director (FI), DFS, MoF, GoI to address the house.

Sh. Ashok K. Singh said that main concern of the Government is the Aadhaar seeding as in NCT of Delhi there should be 100% seeding in the accounts of Pensioners by end of August 2016 by reaching each and every account of Pensioners. He asked the banks to make the list of Branches where more than 50 pensioners' accounts are pending for Aadhaar seeding and categorise the reasons for pendency. He further stated that in case of any specific issue, UIDAI may be asked to organize special camps for Aadhaar enrolment. He further stated that under DBT Schemes, we are to ensure that all the accounts of beneficiaries covered under DBT schemes are Aadhaar seeded, including PMJDY.

Sh. Ashok K. Singh showed his serious concern over indifferent behavior of staff of some banks' branches towards customers coming for Aadhaar seeding purposes. He further suggested that Bank Mitras should be used for Aadhaar seeding and they must technically be able to do the seeding on the spot instead of calling the beneficiary at bank branch. He also impressed upon Intra Operable Aadhaar seeding of accounts of any of the Branch of that Bank. Banners for Aadhaar seeding should be displayed in the Branches having details of the dealing officials i.e. Name, Designation and Contact Number. Wide publicity should be made for the use of other channels like ATMs, Net Banking and Mobiles for Aadhaar seeding. He also showed his concern over pending number of forms for Aadhaar seeding at various Branches. He also asked to seed Aadhaar on both the sites i.e. at KYC as well as at NPCI mapper in order to make DBT successful and avoid inconvenience to the beneficiary.

(Action: Banks/LDMs/ All Concerned Departments of Central Govt. & State Govt.)

After that Sh. A.K. Dogra addressed the house. He stated that the achievement under Pradhan Mantri Mudra Yojana (PMMY) and Standup India schemes is not up to the mark. He emphasised on making more concentrated efforts for achieving the targets under both these schemes.

(Action: Banks/LDMs/SIDBI/NABARD and All other Concerned Departments of Central & State Govt.)

Thereafter, Shri Acharya gave the power point presentation on Agenda items.

On MSME advances, Mr. Anand Prakash, General Manager, RBI said that very recently RBI had conducted a study on availability of banking outlets and credit flow to unidentified/unrecognized MSME clusters. Thousands of units are deprived

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of the credit linkage and bank services and this has been taken very seriously. He requested to ensure that credit linkage is given to them.

SLBC-Delhi has already written to all the concerned LDMs on 17.08.2016 for taking the matter with the bank branches of their area for credit flow to the uncovered clusters in their district and to include the issue in their DCC/DLRC Meetings. LDMs were also requested to submit quarterly progress to SLBC as the consolidated district wise progress is to be submitted by SLBC to RBI.

(Action: Banks/LDMs/MSME and other Concerned Departments of Central & State Govt.)

Sh. Dogra added that all the instructions/ guidelines issued by RBI, Govt. of India or SLBC should reach at Branch/field functionary level to have the desired results.

(Action: Banks/LDMs)

On Geographical Information System (GIS), Sh. Dogra informed the house that the site is updated from 9 to 11 districts and Sub Service Areas (SSAs) under the respective districts have also been updated.

On the Enactment of Public Money (Recovery of Dues) Act the house was informed that Sh. Rajeey Kumar, SDM-(HQ), Divisional Commissioner, GNCTD vide their endorsement letter no. F 36(70)/Coord/ Div Comm/2015/9307 dated 20.07.2016, originally addressed to the Deputy Secretary-V (Finance), GNCTD, mentioned that "legislation already in force, is sufficient for the recovery of dues against the loan already given by the Banks and other financial institutions. As such there is no need for any new legislation as proposed by SLBC".

SLBC-Delhi vide their letter dated 06.08.2016 had requested the Deputy Secretary-V (Finance), GNCTD to inform the latest status on 'Enactment of Public Money (Recovery of dues) Act, for NCT of Delhi.

(Action: Govt. of NCT Delhi)

While discussing the timely submission of quarterly SLBC Data, Shri K. K. Saraf stated that this issue has been discussed in each and every SLBC meeting and it cannot be allowed to continue like this. The responsibility rests on the controlling offices of all the banks to ensure that the data submitted to SLBC, RBI and other institutions is correct, identical and is submitted timely.

(Action: Banks)

Sh. Joshi showed his concern over pending cases of Grievances under PMJDY and pending claim cases under Social Security Schemes. He stated that these cases mainly belong to poor and down trodden section of the society, must be disposed off on priority basis and asked the concerned Banks to submit the progress on disposal of cases to SLBC.

(Action: Banks)

Under FIP in identified unbanked villages with population above 5000, One Village i.e. Qutab Pur had been allocated to SBI for opening of Brick & Mortar Branch being Lead Bank & their CSP is also working in the area. LDM South West vide his letter dated 16.08.2016 wrote to his local head office informed that Qutabpur village is Ujad Kheda (no physical structure) and newly inhabited Colony i.e. Qutab

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Vihar is fully covered with Banking facilities. He recommended that the area in question (Qutabpur / Qutab Vihar) may be treated as fully covered with banking facility. Keeping in view the above facts, the matter was dropped by the House.

On FLC camps, Sh. Anand Prakash stated that RBI has issued a circular on 14.01.2016 to all CMD and CEO of the banks including NABARD informing that each FLC is required to conduct at least one FLC camp for each target group and there are 5 target groups. This is not being complied with and number of activities is also very less. He asked that the concerned Banks and their FLCs should ensure that instructions contained in RBI circular are complied with.

(Action: Banks/LDMs/FLCs)

On issue of Aadhaar Seeding in NCT of Delhi, Sh. Ashok K. Singh showed his concern over the slow progress of Aadhaar seeding in NCT of Delhi under PMJDY accounts and Beneficiaries' accounts of other Govt. Welfare Schemes i.e. Old aged Pensioners, Widow Pensioners, Physically Handicapped Persons, Central Civil Pensioners, Students accounts etc. He stated that in all UTs & NCT of Delhi the target of 100% Aadhaar seeding under PMJDY and other Government Welfare Schemes is to be achieved latest by the end of September 2016.

The Banks and LDMs were asked to adopt the Common Strategy formulated by Department of Financial Services, MoF, Govt. of India to achieve 100% Aadhaar seeding, by September 2016, as under:

- ❖ Camps be organised by each Bank branch on every First & Third Saturday and Second & Fourth Friday;
- ❖ Maximum Publicity be done & Maximum use of Services of marketing officers, BCAs, Staff Members and Bank Mitra for this purpose;
- ❖ Use of all possible Channels i.e. ATM, Internet Banking, Micro ATM, SMS etc. for Aadhaar Seeding;
- ❖ Sending SMS, letters, telephonically contacting the customers for getting the Aadhaar Number seeded in their accounts;
- ❖ Monitoring of progress on Daily/Weekly basis at all levels i.e. Branches/LDMs/FLCs, controlling Heads etc.

It was also requested to ensure that:

- There is No delay in Aadhaar Seeding;
- Tie up / follow up with concerned Govt. Departments to see that the gap between % of Aadhaar seeding as per concerned department and bank level is bridged;
- Link Aadhaar of their customers on both the portals on KYC and NPCI mapper to make the DBT successful and to avoid inconvenience to the customer.

(Action: Banks/LDMs/ All Concerned Departments of Central & State Govt.)

On Higher Education and Skill Development Guarantee Scheme of Govt. of NCT of Delhi, all Member Banks were requested to monitor the progress on priority and to dispose off all the online applications within stipulated period and submit their progress to DoE & SLBC on regular basis. Further the Banks those have yet not got approved the Scheme were requested to take up the matter for getting the same approved from their competent authority so that maximum beneficiaries may be benefitted.

(Action: Banks)

Regional Director, RBI Shri K K Saraf asked the reasons for decline in MSME advances during the quarter under review. On it, Shri B. Shankar, General Manager, State Bank of India informed the House that during June quarter, generally there are credits under advances for Agro Based Industries and Ware House Receipts and demand for fresh

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credit remains very low. From September onwards, demand picks up and advances under the segment are increased.

Sh. K.K. Saraf further added that in NCT of Delhi, there is a large gap between potential available for MSME advances and advances made by the Banks. More vigorous efforts are required to tap the unidentified units so that advances under the segment can be enhanced.

(Action: Banks/LDMs/MSME Department of Central and State Govt.)

On advances under PMMY, Sh. Dogra said that the achievement of 20% of the annual targets by the end of June 2016 is below the desired level. He asked the Banks, particularly Public Sector Banks, whose achievement is only 9.48% to make more concentrated efforts so that the annual targets may be achieved well in time.

(Action: Banks/LDMs)

On Housing for All, representative from NHB informed that progress under Credit Linked Subsidy Scheme i.e. 'Housing for All' is very slow. As the 'Housing for All' is very ambitious scheme of Government of India for providing house to All by 2022, he requested the Member Banks to expedite the implementation of credit linkage subsidy scheme on priority basis.

(Action: Banks/LDMs)

Shri K.K. Acharya welcomed Shri Taj Hassani, Special Commissioner (Crime), Delhi Police on his arrival for participating the meeting as special invitee. Shri Taj Hassan informed the House that they had a meeting on security issues with RBI & IBA. The main points discussed during the meeting were sent by IBA to SLBC for further circulation to the Member Banks. Accordingly, SLBC has also conveyed the same to all the Member Banks on 10.06.2016. Shri Taj Hassan also gave a small Power Presentation on physical security at ATMs i.e. Grill Gates and CCTV Cameras with sufficient days recording backups etc., and on adherence of RBI norms for handling /carrying / shifting of cash. Further he also emphasized upon the adherence of KYC norms by the Banks, data security and registration of property under GERSAI invariably and timely to avoid/ minimize the cases of frauds and cheatings.

(Action: Banks)

On PMEGP, Shri Himanshu Joshi asked the concerned banks to get the pending cases disposed off without delay latest by 10th of September 2016. Regarding targets of Minority Community under PMEGP, representative from KVIC Shri H.S. Hooda informed the House that they have written to their Head Office for fixing the same, response is awaited. He further informed that Mumbai Office of KVIC issued a circular on 03.08.2016 for settling of pending PMEGP Margin Money claims for the period prior to 01.07.2016 vide which the financing Bank branches are to forward the pending claims along with certificate / undertaking on fulfilling the PMEGP norms. Copy of the circular has also been sent to all the Member Banks by SLBC vide their mail dated 20.08.2016 for necessary action. Representative from KVIC requested to submit these pending claims within a week of time.

(Action: Banks/LDMs)

On simplification of procedures of creation of charge / mortgage of land, House was informed that IBA vide their letter dated 08.06.2016 conveyed that:

- ✓ Based on the Talwar Committee Recommendations, State Govt. of Karnataka has passed 'Agricultural Credit Operations & Miscellaneous Provisions Act' under which there is provision for creation of charge on landed properties as security for agricultural loans by way of submission of simple declaration by the farmers.

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- ✓ Under these provisions, no registration charges are to be paid for creation of charge which otherwise is required to be paid for normal mortgage.
- ✓ If charge is created under the said provisions, recovery can also be pursued through the Revenue Department under Revenue Recovery Act, without approaching the Civil Court.
- ✓ In Karnataka, such creation process has been made online by the Govt. by giving access to bank branches to note the charge against landed properties offered as security, in the Web Portal, through "Bhoomi" software.
- ✓ Bank branches can make a note of the charge, authorization is done by the revenue authorities online.

IBA asked the SLBCs to take up the issue with respective State Govt. to provide such facilities. SLBC-Delhi has already written to Govt. of NCT of Delhi on 11.07.2016 in the matter, considering the above suggestion of the Standing Committee.

Further on levy of stamp duty on Agricultural loans; IBA vide their letter dated 07.06.2016 conveyed that:

- ✓ IBA Standing Committee on Agriculture and Allied Activities discussed the issue of Stamp Duty on Agricultural Loans by banks.
- ✓ Different States have prescribed different stamp duty for Agricultural Advances.
- ✓ Members felt that Stamp Duty on mortgage of land for agricultural advances be completely waived or exempted limit be raised to at least Rs. 20 lakh by all states.
- ✓ In State of Karnataka, stamp duty for agricultural advances is presently waived for loan agreement and mortgage/charge creation.

The committee was of the view that since it is prevalent only in few states viz. Andhra Pradesh, Karnataka etc. SLBCs may take up the matter with the respective State Govt. for waiver of stamp duty on agricultural loans.

SLBC-Delhi has already written to Govt. of NCT of Delhi on 11.07.2016 to consider the suggestion of the Standing Committee. The reply of SLBC-Delhi letter is pending. Govt. of NCT of Delhi may take the necessary action on these issues.

(Action: Govt. of NCT of Delhi)

On Automation of Treasury, Ms. Usha Kaushik AAO, PAO GNCTD representative from Govt. of NCT of Delhi informed the House that Govt. of NCT of Delhi has approved the GePG. Hardware and Software are being procured and within two months, it is likely to be made online. As regards Payment Financial Management System (PFMS), some of the scheme have already been started and shall be streamlined soon.

(Action: Govt. of NCT of Delhi)

Other Agenda items were also discussed during the meeting as per Agenda Book.

The meeting concluded with a vote of thanks from Dr. Rajesh Yaduvanshi, Zonal Manager, Punjab National Bank.


(K.K. Acharya)
General Manager & Convenor,
SLBC-Delhi