Minutes of Special SLBC Meeting of Select Banks and all LDMs to discuss/ review the progress of Flagship Schemes of Govt. of India, aadhaar and mobile seeding held on 10.07.2018 (Tuesday) at 3.00 PM at Conference Hall of Oriental Bank of Commerce, Harsha Bhawan, E-Block Connaught Place, New Delhi.

In the 91st SLBC Meeting held on 4.6.2018, Shri Himanshu Joshi, Executive Director, Oriental Bank of Commerce, suggested that members from Delhi Govt, SLBC and 4 select banks to form a committee and monitor progress periodically so as to review the work of 100% Aadhaar seeding and mapping with NPCI before next SLBC meeting."

In compliance of the above, a committee was formed comprising of following members:-

- GNCTD- Ms. Manisha Saxena, Divisional Commissioner (Revenue)- GNCTD Delhi.
- SLBC-Sh. Surender Singh- General Manager & Convener, SLBC- Delhi
- State Bank of India- Sh. B.Shankar -Controlling Head of NCT of Delhi
- Punjab National Bank- Sh. Ram kumar -Controlling Head of NCT of Delhi
- HDFC Bank- Sh. Vikas Wahal- Incharge-Lead Bank Matters of NCT of Delhi
- ICICI Bank-- Sh. Ranbir Yadav-Zonal Manager Lead Bank Matters of NCT of Delhi

A meeting of Select Banks to discuss and review the progress of 6 Flag ship Schemes of Govt. of India viz. PMJDY/PMJJBY/ PMSBY/ APY/PMMY/Stand up India and other Govt. Sponsored Schemes in NCT of Delhi was held on 10.07.2018 at 3:00 PM at Conference Hall of Oriental Bank of Commerce, Harsha Bhawan, New Delhi. The meeting was attended by Shri B. Shankar, General Manager, State Bank of India, Shri Ranbir Yadav, Zonal Manager, ICICI, Lead Bank Matters of NCT of Delhi, Shri Madan Chandra, Dy. Gen. Manager, SLBC, Shri A.P.Singh, Chief Manager, PNB and LDMs;

At the outset, Shri Surender Singh, General Manager/ Convenor, SLBC, Delhi welcomed the officials from member banks, LDMs and other participants. As per 91<sup>st</sup> SLBC meeting held on 4.6.2018, main issue raised by Shri Rajinder Pal Gautam, Hon'ble Minister Social Welfare, Delhi Government was that pension given to Old Aged, Widow and disabled was being paid as per old rates because of non linkage/mapping of adhaar card with NPCI. Old age pension was being given to 4,50,000 persons out of which pension of 1,04,468 beneficiaries had not been upgraded to new rates because of unmapped aadhaar number. 18560 handicapped people were also facing the similar problem.

Highlights of the important points discussed and issues where action required was as under:

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- ICICI mentioned that their bank payment was given by ECS mode to old account number and many accounts had not been updated with new CBS number. That could be the problem in other banks also. Some of the customers had given old account number. Shri Singh suggested that since the data submitted was very old and subsequent action must had been taken by the banks so latest Bankwise list of new CBS account numbers as on 30.06.2018 should be sought.
- It was suggested to give a Public notice in newspapers regarding updation of account numbers and updation of aadhaar numbers with their respective banks by Govt. of Delhi.
- Some accounts at branches were seeded but without mapping with NPCI, Wherever customer had given his consent to map the accounts with NPCI, Banks should ensure that the accounts had been mapped and were not left out. Authorization letter was required for mapping with NPCI. If forms did not contain the option of authorization consent then it should be revised.
- List of accounts till 30.06.2018 containing unseeded and unmapped accounts be collected from Ministry of Social welfare GNCTD. A confirmation certificate be submitted by banks that the list upto 30.06.2018 had been updated and required action been taken and no case was pending.
- Help of NGOs could be taken and members of NGO could go to slums and made them aware about benefits in seeding of aadhaar card.
- PNB showed an excellent figures of aadhaar seeding. They had publicized through a special drive by providing drop boxes at metro stations. Other Banks could also take similar measures.
- Banners outside the branches and ATMs be displayed, bulk SMS be sent to the customers for seeding and mapping of aadhaar seeding.
- Branches where Aadhaar centres were set up either not made fully functional or not showing good performance. Banks should ensure that it should be made functional and they should not limit their work to minimum target but should function for full working hours.

The meeting was concluded with vote of thanks.

(Surender Singh)
General Manager & Convenor,
SLBC-Delhi.

