

MINUTES OF 92nd MEETING OF SLBC-NCT OF DELHI HELD ON 26.09.2018

The 92nd Meeting of SLBC-NCT of Delhi was convened by Oriental Bank of Commerce, the convenor Bank, on 26.9.2018 at Hotel The Royal Plaza, Ashoka Road, New Delhi. The meeting was chaired by Sh. Himanshu Joshi, Executive Director, Oriental Bank of Commerce, the convenor Bank. The other dignitaries who graced the occasion were Sh. Eugene E.Karthak, Regional Director, Reserve Bank of India, Ms. Sindhu Pillai, Director, DFS, MOF, Govt. of India, Ms. Anita Patnaik, GM (FIDD), Reserve Bank of India, Shri. K. Mahesh, DM Shahdara Distt., Shri Pradeep Chauhan, GM, Oriental Bank of Commerce, Corporate Office, Gurugram and Sh. Naveen Dhingra, Dy. Gen. Manager, NABARD.

Besides, representatives of all Member Banks of SLBC-Delhi, LDMs, Senior officials from NABARD, RBI, Central Govt. and Govt. of NCT of Delhi also participated in the meeting as per list enclosed.

At the outset, Shri Surender Singh, Convenor and General Manager, SLBC- Delhi welcomed all the dignitaries on the dais and other participants. Thereafter, he requested Shri Himanshu Joshi, Executive Director of OBC for his keynote address.

Shri Himanshu Joshi congratulated all Member Banks of SLBC-Delhi & LDMs for their active participation in 'Gram Swaraj Abhiyan' in which saturation was achieved in all the 11 districts of Delhi. He also congratulated for organizing Financial Literacy Camps successfully with large number of participants.

He emphasised the need to develop a standardized system by all the member banks for generation of LBS related data through CBS as integrity and timely submission of data by banks had been a long standing issue

He expressed pleasure for satisfactory performance under Annual Credit Plan in 1st Qtr of FY 2018-19. Deposits increased by 3.44% on YoY basis, Advances increased by 10.36% on YoY basis hence, CD ratio increased from 89.73% to 95.73% on YoY basis. Priority Sector Advances increased by 1.26% on YoY basis whereas over March 2018, Priority sector advances decreased by 3.21%.

He expressed that concerted efforts were required at all levels to increase the credit flow to Priority Sector particularly to MSME segment as the scope for agricultural lending was limited in Delhi. **(Action: Member Banks & LDMs)**

He requested all the stake holders to gear up all their efforts towards digitization and expressed that there was a need to popularize and maximize the use of different modes of alternate delivery channels for making less cash economy as well as cutting operational cost of banks. **(Action: Member Banks & LDMs)**

Under Direct Benefit Transfer, Member Banks were requested to educate their branches/field functionaries on proper system of Aadhaar Seeding to ensure that Aadhaar linkage of their customers was done with both under KYC and NPCI in order to avoid inconvenience to the beneficiaries of various Social Welfare Schemes of the Govt. **(Action: Member Banks)**



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Under Pradhan Mantri Jan Dhan Yojana (PMJDY) more than 44 lakh accounts were opened in Delhi and the task before bankers was seeding/mapping of Aadhaar as well as issuance & activation of RuPay cards. Under PMSBY & PMJJBY annual renewal was to be done through Auto Debit. Member banks were requested to sensitize their branches/field functionaries to make all efforts for renewal in all the existing cases and maximize the fresh enrolments. **(Action: Member Banks & LDMs)**

Thereafter, Sh. Surender Singh requested Sh. Karthak, Regional Director, RBI to address the house. Shri Karthak, RD, RBI welcomed all members of SLBC for 92nd SLBC meeting. He highlighted the following issues:

Lead bank scheme, introduced nearly 50 years back in 1969, had been revamped as per details circulated on 6th April 2018. RBI revamped the LBS scheme and decided to constitute a Steering Committee of SLBC. There would then be a focused attention in improving the performance of LBS under various parameters. Targets would be given to banks in each district which needed to be properly monitored. **(Action: Member Banks & LDMs)**

- Another area of concern was related to the facilities which had been provided to the LDMs. LDMs were not properly equipped be it infrastructure or manpower. All controlling heads were requested to have a relook and it was urged that best of the manpower which was available with the Bank be posted in LDM office. **(Action: SBI, Canara Bank, PNB, BOB & OBC)**
- Some Circulars issued by RBI recently were highlighted for all the bankers who were submitting agency commission claims to the RBI. It was pointed out that there were delays for claiming agency commission. Nearly 4000 Crore were being distributed by RBI among the banks. So due to the unsatisfactory claim submitted by Agency banks, RBI had decided to shorten the window from 90 days to 60 days and if not submitted within 60 days period, RBI had the discretion of rejecting the claim and those instructions would be applicable with effect from June 2018. **(Action: Member Banks)**
- Another area of concern was quality of service which was being provided to the pensioners. Accordingly, RBI had issued instructions to improve the level of services being provided to Old Age Pensioners. **(Action: Member Banks)**
- As regards the continuation of interest subvention scheme for crop loan, the scheme had been extended for the current year also. **(Action: Member Banks & NABARD)**
- As regards Priority sector lending for housing loan was concerned, the Housing loan eligibility under priority sector was Rs.28 lac in metropolitan areas. From Rs.28 lac, it had now been enhanced to Rs. 35 lac for metropolitan centres and Rs. 25 lac as against the earlier limit of Rs. 20 lac in other centres provided the overall cost in the metropolitan and other centres did not exceed Rs.45 lac and Rs.30 lac respectively. **(Action: Member Banks)**



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- Earlier, the Borrowers having income limit of Rs. 2 lac were eligible for being classified under economically weaker section and the eligibility income had since been enhanced to Rs. 6 lac. In third bimonthly statement of 2018-19 the RBI had increased repo rate under the LAF by 25 basis points so it stood at 6.5%.
- Similarly Bank Rate had been revised from 6.5% to 6.75% w.e.f. 1.8.2018.
- Exchange of mutilated note of new Mahatma Gandhi series, RBI note refund rule amendment Act of 2018 notified in the Gazette of India on 6.9.2018 had come into force with immediate effect. **(Action: Member Banks)**
- Co-ordination by the Banks with the non-banking financial companies (NBFC) for lending exclusively to priority sector. NBFCs are non deposit companies but were systematically important for providing competitive credit to the priority sector. The detailed guidelines had been issued by RBI on 21.09.2018. **(Action: Member Banks)**

While deliberating on the agenda/ presentation, the following points were highlighted:

- Over all CD ratio in NCT of Delhi was around 95% but CD ratio of few districts was below 40% level. It was suggested to convene a meeting with LDMS, Controller of 5-6 big banks, NABARD and RBI representatives to discuss the issue in detail. **(Action: SLBC)**
- Details of claims under social security schemes which were pending for more than 3 months should be mentioned with Bank names so that banks became aware to clear the pendency at the earliest. **(Action: SLBC)**
- Ministry had expressed concern on Inactive Banking Correspondents. There should not be any inactive BC in any area. **(Action: member Banks & LDMS)**
- In next SLBC Meeting, invite 5 Banking Correspondents who were showing poor performance. **(Action: SLBC)**
- Fresh BC be appointed in non-BC areas and BC certification as per IBA guidelines be also completed. **(Action: Member Banks)**
- District-wise FLC programme with photographs should be updated on SLBC Portal. **(Action: SLBC)**
- DM, Shri Mahesh said that Financial Literacy camps should be organized in University / colleges and other institutions also. **(Action: Member Banks & LDMS)**
- On DBT, Ms. Pillai, Director DFS said that DFS had given a target to banks especially those branches in urban areas to open atleast one PMJDY account per day. **(Action : Member Banks)**
- Growth of MSE Advances over the quarter has come down by 4.16% from March - 18, which should be looked into and be increased in the remaining fiscal. **(Action: Member Banks & LDMS)**
- In Mudra Yojana, banks who had not achieved 30% of targets need to ensure that the targets were achieved. They should also ensure that a proper display of PMMY Logo at the borrower premises that it was supported by PMMY . Branch should have a nodal Mudra officer and the desk should be properly displayed and MUDRA banner should be displayed at prominent places even at bank branches. Advances



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for Two wheelers vehicles used for commercial purposes would be covered under PMMY. **(Action: Member Banks & LDMS)**

- On Housing finance, Sh. Himanshu Joshi expressed that NHB had already disbursed Rs. 800 crores but claims from banks were still lacking. So banks should submit subsidy claims to HUDCO/NHB urgently and submit quarterly progress in time. **(Action : Member Banks)**
- SHG /JLG New formation and credit linkage progress had been very low and needed to be looked into.**(Action : Member Banks & NABARD)**
- In Stand Up India, a target of at least two loans per bank branch for semi urban and urban branches was not being achieved. (**Action: Member Banks**)
- Sharing of Success stories was appreciated and other banks were also suggested to upload their success stories on portal.**(Action: Member Banks & LDMS)**
- There was an addition of 12 new Member Banks with the permission of the Chair as per Agenda item no. 39.

Shri Naveen Dhingra, Dy. Gen. Manager, NABARD highlighted the following issues:

- CD ratio in some of the districts was very low and should be looked into. **(Action: Member Banks & LDMS)**
- SHG credit linkages had been very low as indicated in data. **(Action: Member Banks & NABARD)**
- Joint liability group though was good initiative and there were groups formed in Delhi also but the Banks hardly submit data on JLG formation and linkages to NABARD. SLBC was requested to share the Data submitted with NABARD. **(Action: Member Banks & NABARD)**
- Performance in MSME advances should be looked into and had to be increased. **(Action: Member Banks)**
- Camps should be organized to increase the awareness and progress regarding SHG/JLG/MSME and other social security schemes. (**Action: Member Banks & NABARD**).
- One or two main issues like Low CD ratio, MSME or non linkage of SHG should be deliberated separately and efforts be made to increase the same. (**Action: Member Banks**)

After that Sh. Mahesh DM Shahdara Distt. addressed the participants:

- Data credibility and reliability had been a critical issue. Invariably data either was wrongly reported or information was not available. (**Action: Member Banks**)
- Many Branches in Delhi were not having adhaar cetntres or not running properly. It could be entrusted with postal authority, Govt offices and banks. All Aadhar Centres be made functional. (**Action: Member Banks**)



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- Intra Regional disparity in Delhi has been observed. North East and Shahdara Distts., had no cinema halls, five star hotels and malls showing the economic backward condition of people. These people may be benefitted by the focused efforts on those areas .(Action: GNCTD & LDM-North East & LDM Shahdara & Member Banks)
- Revamping LBS and fixation of certain targets by RBI had been a good step.
- A focused discussion on recovery should be there with office of Divisional Commissioner be involved in recovery process. A meeting in that regard should be convened and should come out with some solution. .(Action: GNCTD & Member Banks)
- Regarding Shahdara, North East Districts, there had been a lot of opportunity as in MSME sector being an industrial area. .(Action: LDM-North East & LDM Shahdara & Member Banks)
- Mr. Manoj Kumar, Telecom Deptt said that they had been interacting with Banks for last 3-4 months regarding telecom connectivity of ATMs and other financial institutes at rural villages and availability of bank branches.(Action : Telecom Deptt. & Member Banks & LDMs)

It was informed by Sh. Himanshu Joshi that a JAN DHAN DARSHAK App had recently been launched containing details of bank branches all over India, their telephone numbers, Branch Managers and details of Banking Correspondents with details of ATMs. (Action: Member Banks to update data in the app)

After that Ms. Anita Patnaik, RBI emphasised on undernoted points :

- A detailed list containing both bank and credit linked to SHG be uploaded on the website.(Action: SLBC)
- ACP Data should also be made available on SLBC Portal. .(Action: SLBC)
- All DCC and DLRC should prepare uniform agenda for meetings as was being done by SLBC.(Action: LDMs)

Convenor SLBC informed that certain changes had been incorporated in the software and district-wise details were available on the portal . Any body could download the details from SLBC website . Further, Data had been uploaded by banks themselves and they had assured about their authenticity.

Meeting was concluded with vote of thanks by Sh. B.Shankar, General Manager, State Bank of India.


General Manager & Convenor
SLBC-Delhi

