



MINUTES OF 96th MEETING OF SLBC-NCT OF DELHI HELD ON 28.08.2019

The 96th Meeting of SLBC-NCT of Delhi was convened by Oriental Bank of Commerce, on 28.08.2019 in New Delhi. The meeting was chaired by Sh. Mukesh Kumar Jain, Managing Director & CEO, Oriental Bank of Commerce, the convenor Bank. The other dignitaries who graced the occasion were Sh. Ajay Kumar, Regional Director, Reserve Bank of India, Sh. Mohd. Abid, Dy. Commissioner, Revenue Department, GNCTD, Ms. Jasmine James, Dy. Secretary, DFS, Ministry of Finance, Govt. of India Sh A.K.Mishra, DM (East), GNCTD, Sh Manoj Kumar Dy Secretary Finance-v Delhi Government, Ms. Anita Patnaik, GM (FIDD), Reserve Bank of India, Sh. Vivek Krishna Sinha, General Manager, NABARD.

Besides, Sh. Mukesh Sethi, Functional Head, SLBC-Delhi, Controlling Heads/ representatives of all Member Banks of SLBC-Delhi, LDMs, Senior officials from NABARD, Reserve Bank of India, Central Govt. and Govt. of NCT of Delhi also participated in the meeting.

At the outset, Shri Sukesh Kumar Gupta, Field General Manager and Convenor SLBC-Delhi welcomed all the dignitaries on the dais and other participants. Thereafter, he requested Shri Mukesh Kumar Jain, MD & CEO, Oriental Bank of Commerce for his keynote address.

Shri Jain thanked all Public Sector Banks for their active participation in Second phase of Campaign on Generation of Ideas and consultation at State Level held on 22nd and 23rd of August, 2019. The campaign generated many useful and practical ideas which will be placed in the National Level Meeting.

Sh. Jain mentioned that as per RBI Circular dated 3rd July 2019 it was advised to develop a standardised system on the websites maintained by each SLBC to enable uploading and downloading of the data pertaining to Block, District and at State Level. The data should be directly downloadable from CBS/MIS system of Banks keeping manual intervention to a minimal level in the process. He hoped that the task will be accomplished within given timeline.

He pointed out the importance of MSME Sector in country's economy and launch of psb loans in 59minutes.com portal by Govt. of India for promoting MSME sector. The RBI Circular dated 1.1.2019 regarding restructuring of MSMEs accounts without downgrading asset classification. He emphasized that early detection of bad loans may prevent slippage in NPA. He also expressed his views to cover all Retail Sectors for Lending as the tapped retail Loans in India is only 18%, whereas in countries like Australia it is 104%. He also emphasized the need for digitization and less cash economy as the money remains in banking system and it is convenient for Customers also.

He expressed pleasure for satisfactory performance under Annual Credit Plan for the first Quarter i.e. 33.98% of Annual ACP 2019-20. However Priority Sector advances need to be focussed. He emphasized that in FY 2019-20 all the banks need not only achieve but also to surpass the targets given in ACP.



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He placed Banking Business data under various segments in Delhi as on 30.06.2019:

- **Deposits** increased by 5.98 % on YoY basis over June, 2018 it has decreased by 7.93% over March,2019 level.
- **Advances increased by 23.15%** on YoY basis and over March-2019, it decreased by 3.63% [s
- Consequently, **CD ratio** has improved from 95.73% to 111.23% on YoY basis and over March-2019, it has increased from 106.27% to 111.23%.
- **Priority Sector Advances** increased by 19.52% on YoY basis whereas over March-2019 decreased by 0.92%.

There are 14 Banks (8 Public Sector Banks and 6 Private Sector Banks which have Priority Sector Advances below 10%. These banks are requested to take immediate steps to increase their Priority sector Advances as there is wide gap between the achievement and mandatory target of 40%.

He further emphasised that no eligible person should remain uncovered from the benefit of social schemes.

Sh. Ajay Kumar, Regional Director, RBI included following points in his speech.

- Cut in Repo Rate by 35 basis points in last bi-monthly monetary policy of RBI. The banks are required to pass on the benefit of Rate cut to the customers.
- The RBI has transferred surplus dividend of Rs.1.76 Lacs Crores to Govt. for economic development as per recommendations of Bimal Jalan Committee.
- Rs.70000 Crore were recently allocated to Public Sector Banks as capital infusion.
- To help MSME sector pending GST refund within 30 days will redress the working capital crunch being faced by the sector. Credit flow to MSME sector should be further intensified by the banks.
- The committee headed by Sh. U.K.Sinha, Ex-Chairman of SEBI has submitted his recommendation on MSME on 18.10.2018.
- Digital infrastructure in Mandis/Village huts for benefit of rural sector –Sub-Committee on Digitisation at SLBC level is to be formed as per RBI letter dated 27.8.2019 and the same need to be implemented latest by Dec-2019.
- Submission of timely and correct data is still a issue. Direct downloading of data from CBS system of banks and uploading on SLBC portal shall help SLBC to prepare agenda on time.
- The MSME Restructuring data as per Jan-19 Circular of RBI shows a silver lining in MSME sector in Delhi. Out of 1784 application received for restructuring, 1723 accounts have been restructured with aggregate exposure amount of Rs.280 Crore





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Mohd. Abid , Dy. Commissioner, Revenue, GNCTD informed about the pending issues with GNCTD like implementation of Model Agriculture Act in Delhi, Levy of Stamp duty in Agriculture Loans, Digitisation of Revenue Record of 139 rural villages have been completed. Record downloadable from website has been done. As per world Bank's ease of doing Business indicators a lot of progress has been made for facilitating citizen and investors in particular. A meeting shall be organised with DDA , MCD and SLBC for digitisation of Urban villages in Delhi. He appreciated SLBC for providing useful data.

Ms. Jasmine James, Dy. Secretary, DFS expressed her views on improving Customer Service in banks and also MSME, digitisation of land record and enhancement of Financial Literacy among public.

Sh. Vivek Sinha, GM, NABARD showed his concern over CD ratio below 60% in many banks, He explained about the existing Financial Inclusion Fund of NABARD for different activities including Financial Literacy Camps, subsidy on DEDS. He informed that NABARD also reimburse examination fee charged by IIBF on account of BC certification to all the banks.

Sh. Suresh Gupta, General Manager & Convenor deliberated the Agenda. While deliberating on the agenda/ presentation, the following points were highlighted:

- Recently fresh Loans by banks to NBFCs for on-lending to agriculture (Term lending component upto Rs 10.00 Lakh per borrower) MSE(upto Rs 20.00 Lac per borrower) and Housing (limit enhanced from existing Rs 10.00 Lac to Rs 20.00 Lac) has been permitted to be classified as priority sector. Financing to MSME sector in some of the banks is very low. Regional Director RBI advised Banks to focus on financing to MSME sector Delhi, since scope for agri-financing is limited.
- On the matter of integration of GePG of GNCTD with e-kuber of RBI, Madam Anita Patnaik GM RBI explained that both processes were integrated till 23.3.2019. But the GNCTD upgraded GePg from TLS 1.0 to TLS 2.0 version without informing RBI resulting in compatibility issue between the two systems. Thereafter RBI asked some documents of TLS 2.0 Version from GNCTD, but they didn't send all papers related to 2.0 version. Hence the matter has not been resolved. Sh. Manoj Kumar, Dy. Secretary, Finance GNCTD, assured that all the relevant documents will be sent to RBI to resolve the compatibility issue of GepG with e-kuber at the earliest. **(Action – GNCTD)**
- Delhi Govt. should consider about implementing Model Agriculture Act as had been done by various states for simplification of procedure for creation of charge/ mortgage of land to boost advance in agriculture sector. The GNCTD has agreed for calling data for last five years from all the banks. **(Action – GNCTD)**





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- Member Banks were asked to submit the data of Agriculture Loans / mortgage of land for the last 10 years. They were requested to submit the details so that SLBC can submit the compiled data to Finance Deptt., Delhi Govt. The GNCTD has now agreed for calling agriculture data for the last five years. (**Action : All member banks**)
- Implementation of Recovery Certificate filing process in NCT of Delhi - The GNCTD has now agreed for calling for the 5 years data from Banks. (**Action – GNCTD and all the banks**)
- Regional Director Sir expressed his concern for decline in deposit in the state. He advised all the banks to analyse the reason for decline and share the same. He also urged to increase credit flow to different sectors, as the Global slowdown will not be permanent. (**Action : All member banks**)
- Concerted efforts are required to increase the CD Ratio in the seven districts where it is less than 40%. In many banks, the Large Corporate Branches and Mid Corporate Branches and Centralised Hubs are located mainly in New Delhi district where the loans are sanctioned/disbursed whereas units where the advance is utilised is/are located in some other district/state. This has resulted in large difference in CD ratio of the districts. Banks are requested to report the advances on SLBC portal as per place of utilisation. (**Action- All Member Banks & LDMs**)
- Sh Manoj Kumar Dy Secretary GNCTD showed his concern for decline in Aadhar seeding ratio of Private Sector banks. Aadhar seeding is base for DBT and amount sent in DBT shall be not reach the beneficiary if accounts are not aadhaar seeded. (**Action : All member banks**)
- Regional Director Sir pointed that the branches having BCs should display Name/address of BC along with his/her photograph, area of operation and detailed activities which can be undertaken for awareness of general public. (**Action : All member banks**)
- All Member Banks are requested to inform the RBI and SLBC about the operational difficulty faced, if any, in providing banking facility through BCs in the villages. (**Action: All member banks**)
- NABARD GM informed that a multi- purpose Financial Inclusion Fund can be utilised by banks for various activities to be undertaken for Financial Inclusion. (**Action: All member banks**).
- BC Certification: All the banks are once again requested to confirm that all the BCs have been duly certified from IIBF.As per guidelines, BCs need to be certified





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before allowing them for banking operation. **(Action: All member banks having BCs)**

- BSBD Accounts, Member Banks are requested to ensure that all BSBD Accounts opened by them, remain operational and KYC compliant. **(Action: All member banks)**
- Financial Literacy; - SBI has been requested to appoint 3 FLCs (Financial Literacy Counsellors) one each in LDM office at the earliest. All LDMs/FLCs/ FLCC are requested to hold maximum Financial Literacy Camps in their districts for creating financial awareness in their area/ district. **(Action: SBI and all LDMs)**
- GM, FIDD, RBI-Madam Anita Patnaik urged that Rural Branches are required to conduct 1 camp per month per branch. There should not be any shortfall as the NABARD is helping reimbursement of expenses upto Rs 5000/- per camp from FIF Fund. **(Action : All member banks having Rural Branches)**

Sh Manoj Kumar Dy Secretary pointed that all the Students accounts should remain operative and duly Aadhar seeded so that subsidy/DBT may be deposited in all such accounts. Member banks are requested to take immediate action to ensure that all a/cs of students opened by them are active and also duly seeded with Aadhaar. **(Action: All member banks)**

- Sh. Ajay Kumar, RD RBI suggested to consider waiver of all the charges including minimum balance charges in Students accounts. **(Action : All member banks)**
 - LDMs have been advised to cover all the skill centres of their respective districts and also upload the digital contents in the remaining centres. **(Action: All LDMs)**
 - Banks are to maximize Aadhaar seeding in all the PMJDY and other social welfare scheme accounts for deposit of subsidy/DBT by the government. **(Action: All member banks)**
 - Member banks are requested to take all necessary actions for maximising the progress for digital transactions. Provision of sufficient band width in all the branches is ensured for continues connectivity for branch banking and ATM transactions. **(Action: All member banks)**
- On the issue of huge gap between PLP and ACP, GM, NABARD expressed his views. Most of the bankers informed that ACP achievement data being reported to SLBC is also inclusive of loans disbursed in respect of the units located outside Delhi as there is no option available in Banks' CBS system to segregate data on the basis of place of utilization. NABARD officials informed that as per extant RBI and





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NABARD guidelines, PLP is prepared strictly for a geographical area i.e. District/State and the projections are made for the credit potential available in the district on the basis of infrastructure, resources and government schemes etc. Hence, in case of Delhi State also, it is imperative to have district specific GLC data to ensure dovetailing of PLP with ACP.

- **RD-RBI** advised NABARD to resolve the issue by reducing the gap between PLP and ACP. GM-NABARD assured to resolve issue by calling up the meeting of all the stakeholders. (Action-NABARD)

- **Credit Flow to Education Loan; As per Meeting held at GNCTD on 25.7.2019.**

Following actions are to be taken by Banks:

(i) Wide publicity of the scheme by Bank Branches through all possible means such as pamphlets, information boards, flex showing details of the scheme.

(ii) Organising Camps to give wide publicity of the scheme.

(iii) Publicity of the Scheme to the students of 9th class and above in all schools of Delhi. This would inspire the students to prepare/opt for professional courses of their own choice without getting discouraged due to any financial constraints

(iv) Due diligence to be taken care of by loan officers at bank branches while taking decision on the online applications.

(v) Providing Loan Officer at all academic institutions/colleges to grab more and more applications under the scheme and to counsel/guide the students about the scheme. (**Action : Member Banks**)

- Implementation of KCC to all the farmers to saturate all the districts in the state. All the banks to check that the PM Kisan Saman Yojan farmers have been sanctioned KCC facility. List of PM Kisan Yojna can be obtained from website of ministry of Agriculture for sanction of KCC. (**Action : All member banks and LDMS**)
- All Banks are requested to dispose off the pending 717 general grievances within prescribed timeframe and the 11 grievances which are pending for more than one month should be disposed of immediately. (3-Central Bank of India, 2- Axis Bank, 2-Dhanlakshmi Bank, 2-HDFC Bank, 2-Yes Bank)
- All Member banks are requested to register charge of all immovable and movable securities within the prescribed period on CERSAI portal and confirmation in this regard for pending registration securities be sent to SLBC. (Action: All member banks)



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- Stand up India- The progress under the scheme is not satisfactory and there is need for focused attention by the Member Banks/LDMs to improve the progress. **(Action: All member banks)**
- Market intelligence issues-The member banks are requested to be vigilant and sensitise their branches/ field functionaries on the market intelligence issues and also share the same with SLBC and LDMs for onward discussion in the DCC/DLRC/STATEWISE meeting. **(Action: All member banks)**
- Issues pending in DCC/DLRC meetings;-The absence of DCOs in person in DCC/DLRC meetings continues to exist. **(Action : LDMs to inform the defaulting Banks)**

Many a time officials deputed by the Banks for DCC meetings are not DCOs, such persons attending meeting are unaware about the data provided by their bank or the purpose of the meeting and the issues for discussion.

These Issues have been raised repeatedly in the meetings. The LDMs are requested to inform the name of defaulting banks and the dates when the matter was escalated to their controlling heads. **(Action: All member banks& LDMs)**

- Regional Director Sir suggested to work out the feasibility for establishing RSETI in the state of Delhi, so that job oriented training can be provided to rural folk and people living in Jhugi Clusters and unauthorized basis.
- Recommendations of the High-Level Committee on Deepening of Digital Payments - Constitution of a Sub-Committee on Digital Payments- As per RBI Circular dated 27.8.2019 on the subject the house approved the Constitution of a Sub-Committee on Digital Payments with following Eight Members (i) RBI (2) SLBC (3) State Bank of India (4) Bank of Baroda (5) Punjab National Bank (6) HDFC Bank (7) ICICI Bank (8) Axis Bank.

Meeting was concluded with vote of thanks by Sh. Shiram Iyer, General Manager, State Bank of India.



(SUKESH KUMAR GUPTA)

General Manager & Convenor,
SLBC-Delhi

